



ACCESSIBILITY FEEDBACK FORM

Community Living Dundas County is committed to providing accessible customer service. We welcome your comments to help us monitor and improve our services and your experiences.

CLDC, 55 Allison Avenue, Morrisburg, ON		
Time and date of visit?		
What was the purpose of your visit?		
Which department were you accessing?		
Was the service provided to you in an accessible manner/format?	Yes:	No:
Did you encounter any barriers or difficulties accessing services?	Yes:	No:
Did we respond to your customer service needs?	Yes:	No:
Do you wish to be contacted regarding your customer service experience?	Yes:	No:

Please provide details regarding your customer service experience:

If you wish to be contacted, please provide your information:

First Name:	
Last Name:	
Street Address:	
Town:	
Daytime Phone Number:	Evening Phone Number:
Email Address:	
How would you like to be contacted:	

This form can be mailed, emailed, faxed or hand delivered to the following:

Accessibility Feedback, 55 Allison Avenue, Box 678, Morrisburg On K0C 1X0 or Fax 613-543-4432 or cldc@cldc.ca
Community Living Dundas County will respond to your feedback within ten business days outlining action(s) to be taken.

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your comments or request.

January 2011